



Getting the required Active Directory domain information to configure the Parallels Secure Workspace domain

- Parallels Secure Workspace

Resolution

When setting up Parallels Secure Workspace, the first thing you should do is configure your Parallels Secure Workspace domain.

You can use the following PowerShell command to get all the necessary information from the Microsoft Windows Domain Controller:

```
Get-ADDomain | Select NetbiosName, DNSRoot, InfrastructureMaster,  
Distinguishedname | Format-List
```

Running this on a configured Domain Controller will generate the following output which you can use to fill in the required details in the **System Settings > Global > Domains**: click [Add].

The details obtained from the domain controller should be mapped to these Parallels Secure Workspace settings:

Domain Controller Parallels Secure Workspace System Settings

NetbiosName	NetBIOS Name
DNSRoot	FQDN for UPN
InfrastructureMaster	DC/LDAP Server
Distinguishedname	Base DN

You can also use the following PowerShell command to see a full output of your domain configuration:

```
Get-ADDomain
```

Note:

When using the FQDN (the output of 'InfrastructureMaster') of the domain controller as **DC/LDAP Server** in Parallels Secure Workspace, make sure that the appliance can resolve the DNS record of the FQDN. To make this possible, use internal DNS servers that can resolve each FQDN that will be entered into Parallels Secure Workspace under **System Settings > Connectivity > DNS IP addresses**. Else, use the IP address of the DC/LDAP Server.