

Parallels Remote Application Server v19 Known Issues

• Parallels Remote Application Server 19.0

Before upgrading Parallels Remote Application Server to v19 please make sure the known issues below are not critical for your environment.

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Parallels RAS v19 Known Issues:

Build number	Affected component	Description	Resolution/Workaround
v19.1.1-23476	RAS Console	RAS Console might fail to complete the login process without restarting the redundancy service.	Resolution: the issue has been resolved in build 19.1.1.2 (version 23477). Please upgrade your Parallels RAS Core to version 19.1 Hotfix 2 or later.
v19.2.1-23942	RAS Enrollment Server	In some scenarios, users may receive a credential error when logging in using SAML SSO even after increasing the response timeout (by default, 10 seconds) using the ESResponseTimeoutSec registry key.	Resolution: The issue has been resolved in build 19.3.1 (version 24569). Please upgrade your Parallels RAS Core to version 19.3 Update 1 or later.
v19.3.0-24515	RAS Management Portal	When using Management Portal, host pool names are not shown in the hosts list.	Resolution: The issue has been resolved in build 19.3.1 (version 24607). Please upgrade your Parallels RAS Core to version 19.3 Update 1 or later.
v19.3.0-24515	Universal Printing	If multiple users use Universal Printing on the same host, it is available only to the first user.	Resolution: The issue has been resolved in build 19.3.1 (version 24575). Please upgrade your Parallels RAS Core to version 19.3 Update 1 or later.
v19.4.0-2494	RAS Console	When recreating a templated RD Session Host, the updated template version is not visable from the RD Session Hosts > Hosts section in the RAS	Resolution : Please view the correct template version from RD Session Hosts >

	Templates > Show hosts
	This issue will be addressed
Note that this issue does not affect the	in the upcoming Parallels
functionality of the product.	RAS update.

Should you have any questions, please get in touch with Parallels

Support: https://www.parallels.com/products/ras/support/

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