

Fix an Ubuntu virtual machine not starting after 20.04.4 or 21.10 update

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac App Store Edition

After updating your Ubuntu virtual machine to version 20.04.4 or 21.10 you may encounter the following error message when booting:

The issue has been fixed in the recently released Parallels Desktop 17.1.2 update.

Please download the update here.

And as a general rule, if you encounter an issue with a Linux machine (virtual or physical one) failing to boot after an update, a good temporary workaround is to boot using the previous version that is usually preserved by the system, by performing the following steps:

- 1. Run Linux.
- 2. Press Esc during boot.
- 3. Select "Advanced options for ...".



