

## Fix "The processor isn't supported" issue when upgrading to Windows 11

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

When attempting to upgrade a Windows 10 virtual machine to Windows 11, **The processor isn't currently supported for Windows 11** error message may pop up:

According to Microsoft, <u>some processors</u> aren't supported by Windows 11. However, <u>according to Microsoft</u>, if you choose to install Windows 11 on a device that does not meet these requirements, and you <u>acknowledge and understand the risks</u>, you can create the specific registry key values and bypass the check for TPM 2.0 and the CPU family and model.

In this situation, perform the following steps:

- 1. <u>Install</u> the latest Parallels Desktop 17 version.
- 2. <u>Download</u> Windows 11 ISO image from the Microsoft website.
- 3. Make sure you have a virtual TPM chip added to the virtual machine. Instructions on how to add it to the virtual machine are presented in the **Enable TPM** section of <u>KB 122702</u>.
- 4. Once the Windows 11 ISO is downloaded, mount the ISO to the virtual machine: make sure Windows is in focus, and in the top menu click **Devices** > **CD/DVD** > **Connect image...**, and select the downloaded ISO file
- 5. If the Windows installation wizard doesn't start automatically, go to **This PC**, open the DVD drive, and then run **setup.exe** and proceed with the upgrade.

During the installation, you may encounter the following message:

Click <b>Accept</b> to continue and proceed with the upgrade.
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