



Documents are printed in invalid size (for instance, in Letter instead of Legal)

- Parallels Remote Application Server

Symptoms

Documents are printed in invalid size (for instance, in **Letter** instead of **Legal**).

Cause

The printer driver has incorrect length and width values for the desired paper size, e.g. **2794 x 2159** instead of **2159 x 3556** for **Legal**.

Resolution

If those settings were done manually for some reason, please use some custom paper size instead of one of well-known formats.

If setting paper size manually was not performed, please consider updating the printer driver.

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