



Parallels Remote Application Server v18 Known Issues

- Parallels Remote Application Server 18.1

Before upgrading Parallels Remote Application Server to v18.1 please make sure the known issues below are not critical for your environment.

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Known Issues

Build number	Affected component	Description	Resolution/Workaround
v18.1.22733	RAS Gateway	RDP-UDP Data tunneling may not work in some environments running RAS v18.1.	Fixed in build 18.2.0 (22866)
18.1.22707	HTML5 Gateway	In rare cases, while connecting to HTML5 Gateway, end-users may notice the error: 404 Not found. RAS SecureClientGateway failed to connect to HTML5 component.	Fixed in build 18.1.0.1 (22715)
	Parallels Client	When a post-logon message is configured, v18.1 clients are not able to connect	Fixed in build 18.1.0.1 (22712)
	Printing, Device redirection	After the upgrade, some of the files including 2xDevRedir.exe might be missing from the installation directory on an RDSH. This could result to inability to redirect printers and other devices	Fixed in build 18.1.0.1 (22715)
	VDI	Guest VMs are failing to create on the environments with multiple Domain Controllers	Fixed in build 18.1.0.2 (22724)
		A connection to a Guest VM can be made even when Guest Agent is in the Needs Update state.	Currently, RAS Farm supports RAS Agents running the same version. Please ensure that once upgraded, all RAS Agents are running the same version.
		Users may not be added to the Remote Desktop Users group of the corresponding cloned Guest VM.	Fixed in build 18.1.0.2 (22724)
		Persistent Guest VMs do not automatically start on power requests from users.	Fixed in build 18.1.0.1 (22715)
	Parallels Client for macOS	Standalone client package, out of Apple App Store, cannot be installed on macOS 10.11.	Fixed in build 18.1.0.1 (22715)
	Parallels Client for Android	Published apps cannot be opened from a SAML-authenticated HTML5 Client if RAS Secure Client Gateway has a self-signed SSL certificate installed.	Fixed in build 18.2.0 (22866)

Should you have any questions, please get in touch with Parallels
Support: <https://www.parallels.com/products/ras/support/>

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