

Parallels Desktop for Mac compatibility with Windows 11 - Known Issues

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Parallels engineers have been putting thousands of hours into Parallels Desktop 17 for Mac development and testing to make sure it fully supports Windows 11. Most of the issues we ran into have been resolved, some have workarounds, and there are just a few we're still working hard on resolving.

Click **Get updates** to subscribe to this article to be immediately notified of us fixing these few remaining issues.

Known issues

Issue		Workaround
1	Settings or Start menu not working correctly in Windows 11 on Mac computers with Apple M1 chips	Follow the steps from KB 128611.
2	Can't upgrade from Windows 10 to Windows 11. Your PC doesn't meet the minimum hardware requirements for Windows 11 error message. Windows requires TPM chip and Secure Boot.	Fixed in <u>Parallels Desktop 17.1.0</u> . Note : if your Windows 10 virtual machine has <u>legacy BIOS</u> , the only possible solution is to create a new Windows 11 virtual machine.
3	The processor isn't supported for this version of Windows error message upon trying to upgrade to Windows 11 using PC Health Check app.	Follow the steps from <u>KB 128517</u> .
4	Unable to create a new Windows 11 virtual machine on a Mac with an Intel processor.	Fixed in <u>Parallels Desktop 17.1.0</u> . Learn more in <u>KB 128449</u> .
5	An upgrade to Windows 11 isn't presented in the list of updates upon checking for updates in Windows Settings.	Upgrade to Windows 11 by downloading a Windows 11 ISO, mounting it to the virtual machine (Devices > CD/DVD > tick the image), and following the upgrade procedure from Windows 10 to Windows 11 as a usual upgrade. Alternatively, you can create a new Windows 11 virtual machine as described in KB 128449.
6	After creating a new Windows 11 virtual machine, Windows 11 prompts the This PC must support the TPM 2.0 error message.	
7	Windows 11 can't be updated - it gets stuck after reaching 8% due to the absence of the TPM 2.0 chip.	Fixed in <u>Parallels Desktop 17.1.0</u> .
8	Visual artifacts when moving a Windows application in Coherence mode	

