



Unable to login on RDSH over SAML

- Parallels Remote Application Server

Symptoms

Unable to login with the following error:

Cause

In most cases, this is related to Active Directory Group Policies configuration.

Resolution

Make sure that there is a separate policy linked to the Organizational Unit with only RD Session Host servers in it.

The following settings should be applied in that policy:

Deny logon through Remote Desktop Services > add NLAUser:

Allow logon through Remote Desktop Services > add Domain Users:

NOTE: Ideally, the above-mentioned settings should not be configured in the Default Domain Policy for better flexibility in policy management.

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