



Security error observed only via SAML

- Parallels Remote Application Server

Symptoms

The following error is observed when trying to launch published items from HTML5 portal that leverages SAML:

Cause

Local GPO for NLAUser is not configured on RDSH.

Resolution

1. Configure in local policies for each RDSH server:

Deny logon through Remote Desktop Services > add NLAUser:

Allow logon through Remote Desktop Services > add Domain Users or other specific groups:

2. Run gpupdate command.

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