

## Azure VDI provider is stuck in Synchronizing state

• Parallels Remote Application Server

## Symptomo

Symptoms
Azure VDI provider is stuck in <b>Synchronizing</b> state:
azure_vdiagent.log has errors like these:

## Cause

The server has lost access to the Internet and can't access the URLs used for managing Azure environment.

## Resolution

Please restore access to the Internet for the server.

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