# || Parallels<sup>®</sup>

## Two local screens are displayed as a single one in a remote session

• Parallels Remote Application Server

#### Symptoms

Two local screens are displayed as a single one in a remote session.

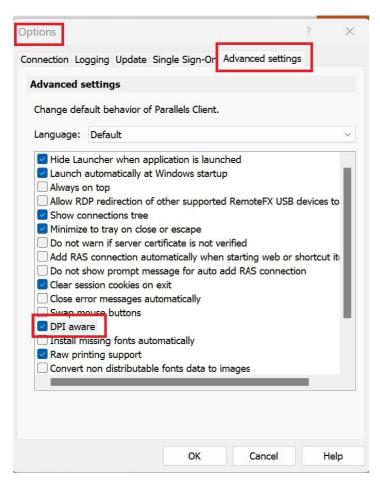
Option Span desktop across all monitors is disabled in connection properties.

#### Cause

Some of the local screens have non-standard DPI scaling value, but **DPI aware** option isn't enabled in Parallels Client settings.

### Resolution

Please enable it in **Tools Options Advanced Settings**, log off the current session from RDS host and restart Parallels Client (**File Exit**):



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