



Configuring the signing of MDM profile fails with error Rpc error: code = -1, category = 'MDM-Rpc', 'Cannot load certificate from PFX'

- Parallels Device Management

Symptoms

Configuring the signing of MDM profile fails with error **Rpc error: code = -1, category = 'MDM-Rpc', 'Cannot load certificate from PFX'**

Cause

The signing certificate was exported with **AES256-SHA256** encryption:

Resolution

Please export the certificate with **TripleDES-SHA1** encryption and configure signing with it:

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