



Parallels Desktop installation fails if deployed via JAMF PRO

- Parallels Desktop for Mac Business Edition

Symptoms

I'm trying to deploy Parallels Desktop via **JAMF PRO**, but installation fails with an error:

```
"An error occurred while running scripts from the package "Parallels Desktop[version].pkg"
```

Cause

When uploading not-flat packages (like our "Parallels Desktop Autodeploy.pkg") **JAMF PRO** can change owners and permissions of the content files.

Sometimes it breaks package. At the same time, in some cases permissions may break specifically when deploying a compressed package.

Resolution

- If you are uploading a zip-compressed package — please try uploading a non-compressed **.pkg**
- If you are deploying a non-compressed .pkg, please try compressing it into a **.pkg.zip** and deploy it instead.