

Upgrading multi-tenant environment

• Parallels Remote Application Server

The following information should be taken into account when it comes to upgrading Multi-Tenant infrastructure:

- 1. RAS Tenant Broker supports Tenants up to 2 major versions older than the Tenant Broker;
- 2. Tenant Broker should always be upgraded first and then tenants can be upgraded separately, each during it's own maintenance window.
- 3. Use a referenced upgrade procedure with known issue for RAS v18.0 release.

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