

Error 01/000002F "SAML session is expired"

• Parallels Remote Application Server

Symptoms

Error **01/000002F** is thrown:

Cause

The user tries to start a published item after the RAS session expiration.

Resolution

Please increase Cached Session Timeout value in RAS Console Connection Settings:

This setting defines how longer user's RAS session remains valid - e.g., after SAML logon.

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