



## **Microphone isn't redirected to Windows Server 2019**

- Parallels Remote Application Server

### **Symptoms**

Microphone isn't redirected to Windows Server 2019 even when it is configured in Parallels Client settings.

### **Cause**

**Remote Desktop Service** role isn't installed on the server:

### **Resolution**

Please install **Remote Desktop Service** role on the server in question and reboot it.

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