

## **Client side minimum requirements for AVD**

- Parallels Remote Application Server 18.1
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.3
- Parallels Remote Application Server 19.0
- Parallels Remote Application Server 19.1
- Parallels Remote Application Server 18.0

Parallels Client requirements for opening Azure Virtual Desktop apps and desktops are as follows:

- Parallels Client for Windows:
- Parallels Client for Windows version 18 or newer (Basic or Full versions).
- Supported Windows versions: Windows 10 and Windows 11. Note that Windows Server operating systems are not supported.
- Windows updates: Update for Universal C Runtime for Windows (KB2999226). Microsoft Windows 10 incorporates this by default.
- Microsoft .NET Framework 4.6.0 or later is required. Microsoft Windows 10 incorporates .NET Framework 4 and has it enabled by default.
- Microsoft Windows Desktop client, also known as Remote Desktop (MSRDC) client, must be installed. The client is downloaded and installed automatically upon launching an Azure Virtual Desktop resource from Parallels Client (if not already installed on a supported Windows client device). You may also download the client using the following link: https://go.microsoft.com/fwlink/?linkid=2068602.

**Note**: If you are using the Standard client feature set option and Windows 10 and Windows 11 Enterprise Virtual Desktop as desktop OS where the Parallels Client is running (nested), the administrator needs to have the Windows Desktop client preinstalled using the per-device installation as highlighted by Microsoft in the following article: https://docs.microsoft.com/en-us/windows-server/remote/remote-desktop-services/clients/windowsdesktop-admin.

• Microsoft Teams support: Starting with Parallels RAS 19, you can redirect audio and video from an Azure Virtual Desktop host running Windows 10 or 11 Multi-session, Windows 10, or 11 Enterprise to Parallels Client for Windows. For information on how to install Microsoft Teams on a Azure Virtual Desktop host, see https://docs.microsoft.com/en-us/azure/virtual-desktop/teams-on-avd.

**Note**: Video feed is not available if Microsoft Teams is accessed as a published application using the Advanced client feature set.

**Note**: At the time of this writing, it is not yet possible to use other platform-specific Parallels Clients to launch Azure Virtual Desktop resources. However, you can use Parallels Web Client to do that on certain operating systems (see below).

- Parallels Web Client:
- Windows, Mac, or Linux operating system installed on the user's machine.
- System requirements as listed in Parallels Web Client and User Portal

When you connect to Parallels RAS from Parallels Client for Windows, all published resources, including Azure Virtual Desktop resources, are listed and made available for a user to access.

**Note** AVD resources are listed and able to launch seemlessly from the Parallels client for non-windows platforms (macOS, Linux) using the web client.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.