

HTML5 client on iOS has no download option in the menu

- Parallels Remote Application Server

Symptoms

HTML5 client on iOS has no download option in the menu:



Cause

That's expected behavior.

Resolution

Customer can use **Secure folder redirection** in order to transfer the files.

Tap on  to import a file or a folder from your iOS device to the remote server.

To import an object, click this icon and the copy files that you want to import to the folder that opens. The folder is added to the "This PC" section on the remote server

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