



Logon using SAML failed. Error: The referenced account is currently disabled and may not be logged on to

- Parallels Remote Application Server

Symptoms

Error **Logon using SAML failed. Error: The referenced account is currently disabled and may not be logged on to** is shown after SAML authentication

Cause

The corresponding user account in "local" RAS domain is locked out.

Resolution

Unlock the account.

Check events **4740** in Security log on Domain Controllers for more details:

<https://docs.microsoft.com/en-us/windows/security/threat-protection/auditing/event-4740>
