

How to disable HTML5 Gateway

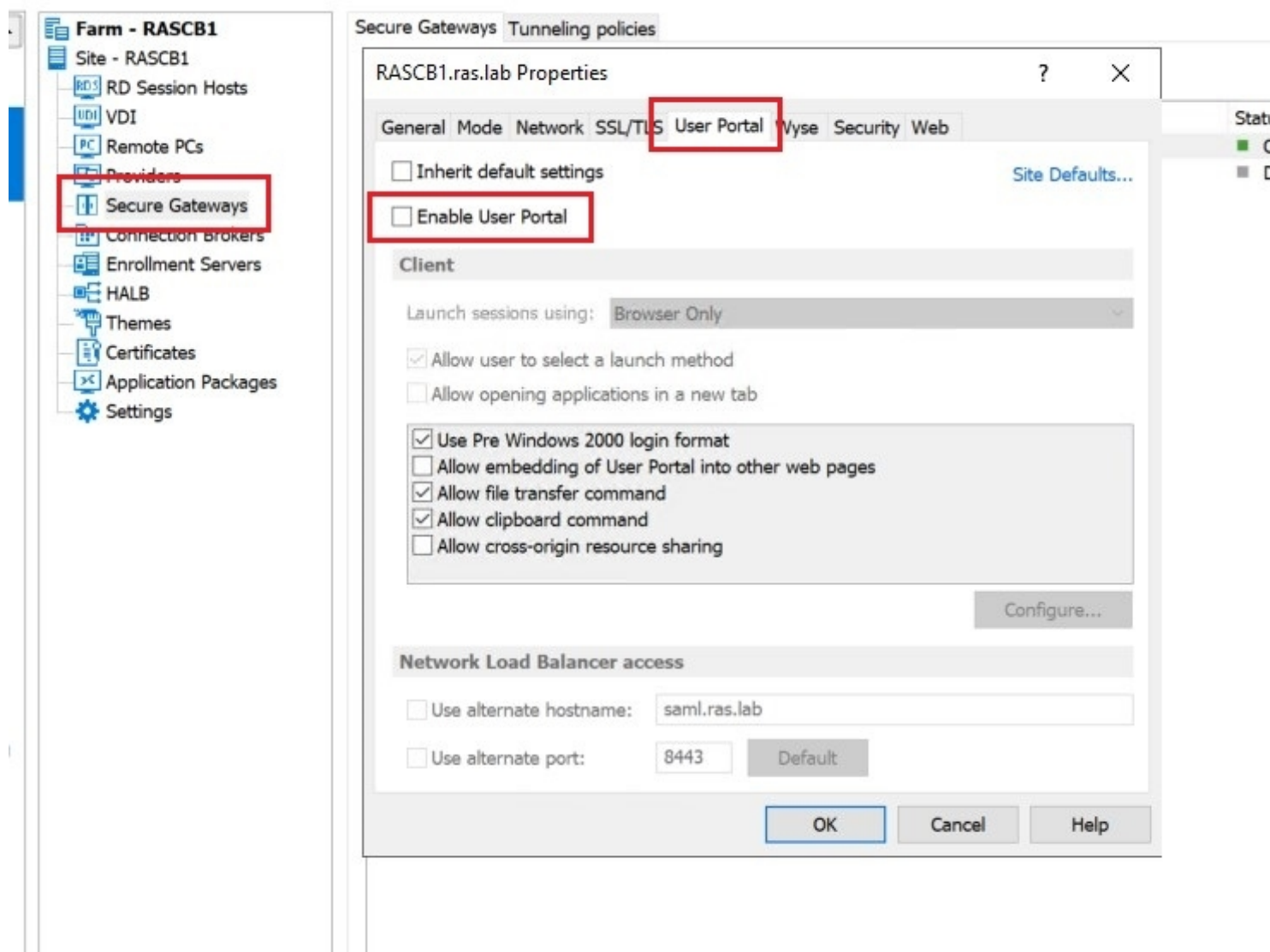
- Parallels Remote Application Server

Information

This article describes how to disable Parallels RAS HTML5 Gateway functionality.

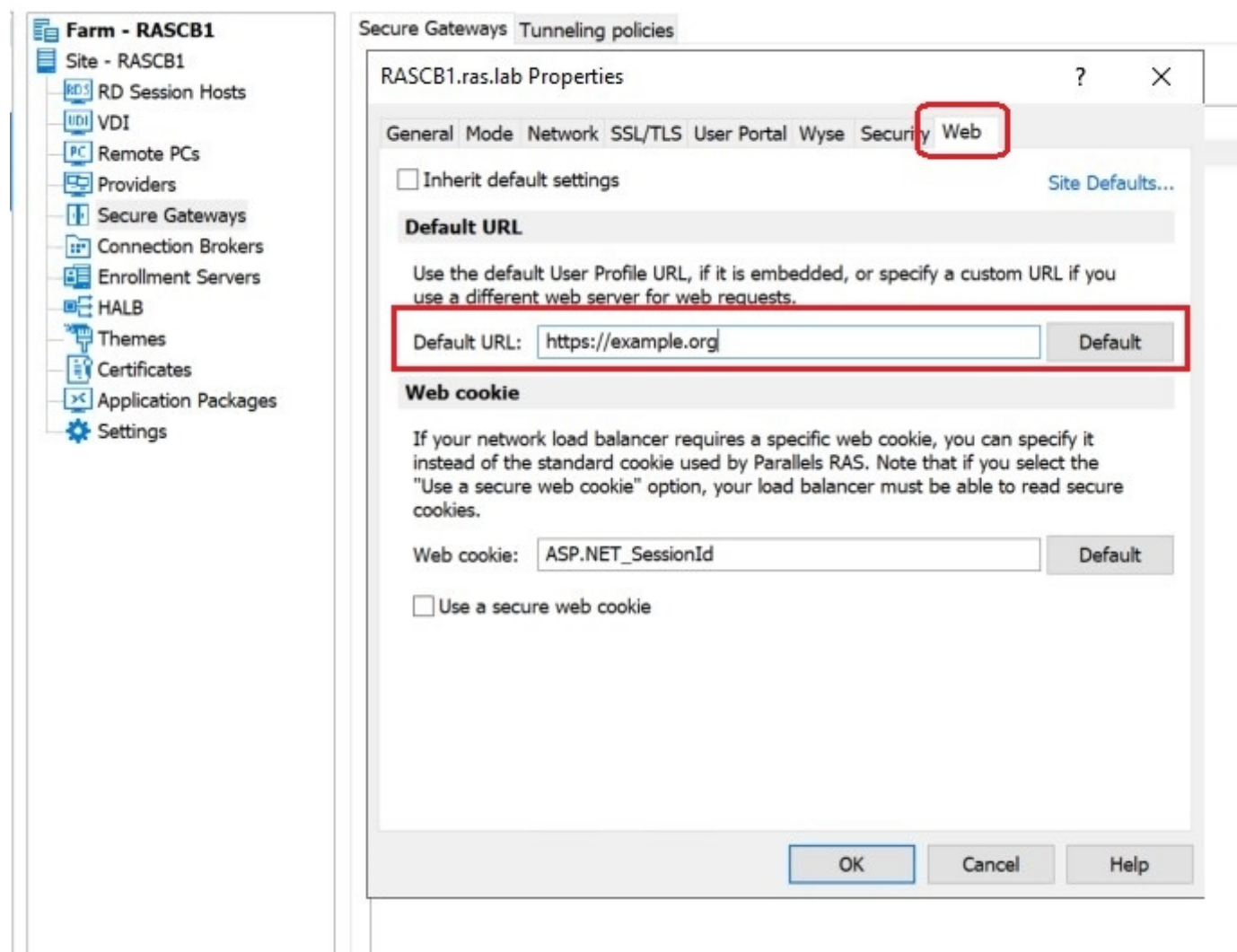
To do so, please go to **RAS Console** → **Farm** → **Secure Gateways**, open the properties of each gateway, go to the **"User Portal"** tab and uncheck the option **"Enable User Portal"**.

If all gateways inherit site default settings, you may toggle this option in "Site defaults" available on the same tab:



Users will receive the error **404 Not Found RAS SecureClientGateway failed to connect to HTTP server(s)** when accessing the old URL like *https://yourdomain.com*

If you'd like to redirect them to some other website instead of non-working HTML5 GW, please set its address in the **Default URL** on the **Web** tab:



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