



Parallels Remote Application Server v18 Software Requirements

- Parallels Remote Application Server 18.0
- Parallels Remote Application Server 18.2
- Parallels Remote Application Server 18.1

RAS Publishing Agent and RAS Secure Client Gateway (64-bit versions only)

RAS Publishing Agent and RAS Secure Client Gateway are supported on the following operating systems:

- Windows Server 2008 R2 up to Windows Server 2022.
- On Windows Server 2016, 2019 and 2022, both Server Core and Desktop Experience installations are supported.

Note: RAS Publishing Agent and RAS Secure Client Gateway should not be installed on a domain controller or any other machine where a DHCP server is running. This in general applies to any of the RAS components.

RAS Web Administration Service

Must be installed on the server where RAS Publishing Agent is running (same Windows Server version requirements).

The following Windows Server versions must have the specified updates installed:

- Windows Server 2012 R2 — KB2999226
- Windows Server 2008 R2 — KB2999226 and KB2533623

Newer versions of Windows Server do not require any specific updates.

RAS RD Session Host Agent

RAS RD Session Host Agent is supported on the following operating systems:

- Windows Server 2008 up to Windows Server 2022
- Windows Server 2016 and newer must be installed using the "Desktop Experience" installation option.
- Windows Server 2012 R2 — Server Core installation option is not supported.

RAS VDI Agent / RAS Provider Agent

- Windows Server 2008 R2 up to Windows Server 2022

For the list of supported VDI providers, see <https://kb.parallels.com/124707>

RAS Guest Agent

- Windows Server 2008 R2 up to Windows Server 2022
- Windows 7 up to Windows 11

Remote PC Agent

- Windows Server 2008 R2 up to Windows Server 2022
- Windows 7 up to Windows 11

Parallels RAS PowerShell

- Windows Server 2008 with Service Pack 2 up to Windows Server 2022
- Windows Management Framework 3.0 and .NET Framework 4.5.2 must be installed

Parallels RAS Console

- Windows Server 2008 R2 up to Windows Server 2022
- Windows 7 up to Windows 11

RAS HTML5 Gateway

- Windows Server 2008 R2 up to Windows Server 2022

RAS Enrollment Server

- Windows Server 2008 R2 up to Windows Server 2022

Parallels Client

Parallels Client is approved for the following operating systems (both 32-bit and 64-bit systems are supported, where applicable):

- Windows 7, 8.x, 10, 11
- Windows Server 2008 R2 up to Windows Server 2022
- macOS 10.11 El Capitan up to macOS 12
- iOS 11.x, 12, 13.x, 14, 15; iPadOS 13.x, 14.x, 15.x
- Android 5.0 and newer
- Chrome OS

Parallels Client for Linux supports the following Linux distributions (x64 versions only):

- Ubuntu 16.04 LTS, 18.04 LTS, 20.04 LTS
- Debian 9.5.0

- Fedora 29
- CentOS 7.5
- Linux Mint 19
- ThinOS/Dell Wyse Thin

For a list of supported thin clients and supported hardware from Technology Partners such as Igel, HP, 10Zig, and more, please see the following KB article: [Link](#).

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