|| Parallels[®]

RAS Telegraf service stuck in "Starting" state

• Parallels Remote Application Server

Symptoms

- After a server's hard reboot, **RAS Telegraf** service hangs on "Starting" state and after some time failing to start with generic "Error 1053"
- The file telegraf.conf (located at C:\Program Files\Parallels\Telegraf) is empty

Cause

Telegraf service configuration file got corrupted.

Resolution

- 1. Delete or rename current telegraf.conf
- 2. Copy telegraf.conf from some healthy server in your farm.
- 3. Start **RAS Telegraf** service.

RAS Performance Monitor will be displaying data after several minutes.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.