

Unable to exclude by user or group list in MFA when RAS is installed in workgroup environment

• Parallels Remote Application Server

Symptoms

It's impossible to exclude by user or group list from Multi-factor Authentication when RAS is installed in a workgroup environment.

Error: The program cannot open the required dialog box because no locations can be found is thrown:

Cause

Exclusion by users and groups is supported for domain environments only.

Resolution

Please consider starting using domain or use other exclusion methods.

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