



Carbon Black isn't listed in "Installed Applications"

- Parallels Device Management

Symptoms

Carbon Black isn't listed in **SCCM Resource Explorer** **Hardware** **Installed Applications:**

Cause

It's not a classic macOS application and it's missing from System Report on the Mac as well:

Resolution

If you need to check whether it's installed, you may check if these files are present on the Mac (e.g., using Configuration Baseline):

Files	Location
Sensor Service	/Applications/CarbonBlack/CbOsxSensorService
Uninstall Scripts	/Applications/CarbonBlack/sensoruninst.sh
Network Monitor	/System/Library/Extensions/CbOsxSensorNetmon.kext
Process Monitor	/System/Library/Extensions/CbOsxSensorProcmon.kext
Settings File	/var/lib/cb/sensorsettings.ini

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