



App started in new browser tab spawns a new RD session

- Parallels Remote Application Server

Symptoms

When a user starts a published app in a new browser tab in an HTML5 client, a new RD session is created for it even when that's prohibited by RAS load balancing settings and Windows GPOs.

Cause

That's expected behavior and can't be changed.

Resolution

Launch apps in Parallels Client from HTML5 to avoid extra sessions.

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