

Changes in the window of published Explorer aren't reflected until you refresh the window manually

- Parallels Remote Application Server

Symptoms

Changes in the window of published Explorer (like creating new folders or deleting items) aren't reflected until you refresh the window manually.

Cause

It's a known issue with Microsoft Windows Server 2016:

<https://social.technet.microsoft.com/Forums/windowsserver/en-US/8657fe47-9c2d-4162-b15b-c8ee7cbfb4c5/explorer-must-b>

Resolution

- Create registry key
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\App Paths\EXPLORER.EXE on the RDS host and then create **DWORD** value **DontUseDesktopChangeRouter** set to **1**.
- Check that "Use Remote Apps if available is enabled for the RD Session hosts involved in the RAS agent settings:
- **RAS Console > Farm > RD Session Hosts for Parallels RAS v16 > Access the Properties** of the Terminal Server you are publishing issued resource from

NOTE: (if multiple Terminal Servers are effected, this change needs to be done on all of them)
- Switch to the **Agent Settings** tab
- Tick the option: **Use RemoteApps if available**