

## "The request is not supported" error while launching a published app via SAML

• Parallels Remote Application Server 19.1

## **Symptoms**

While attempting to start a published resource via SAML authentication the following error appears:

## Resolution

The "Domain Controller", "Domain Controller Authentication" or "Kerberos Authentication" certificate on Domain Controller require enrolling, even if they are already available.

Please go to **certlm.msc** on the Domain Controller, right-click on **Personal Certificates** and click Request New Certificate:



