

Failed to execute Join Domain step

• Parallels Device Management

Symptoms

'Join Domain' step fails during Task Sequence.

In the case of OSD Task Sequence pmm_launchd_helper.log has this error:

```
join_domain: Binding to domain DOMAIN_NAME...MSG:Binding... dsconfigad: Computer name must be less than 15 characters
```

In the case of non-OSD Task Sequence pma_agent.log has these records:

```
12-09 09:57:16.917 D /PrlCommonUtils:1471:307/ Process
'/Library/Parallels/pma_agent.app/Contents/Resources/../Resources/scripts/join_domai
finished with (0:65)
12-09 09:57:16.917 D /TsProcessors:1471:307/ Script 'join_domain.sh' exit
code: 65, status: 0
12-09 09:57:16.917 D /TsProcessors:1471:307/ Script 'join_domain.sh' output:
join_domain: Parallels Mac Management - Join Domain (Mon Dec 9 09:57:16 CST
2019)
join_domain: Binding to domain DOMAIN NAME...
MSG:Binding...
dsconfigad: Computer name must be less than 15 characters
12-09 09:57:16.918 D /TaskSequence:1471:307/ Progress: Total=50% Step=100%
12-09 09:57:16.918 D [Group] /TaskSequence:1471:307/ Step 'Join Domain'
failed: Script join_domain.sh failed (exit code: 65, status: 0)
12-09 09:57:16.918 D /TaskSequence:1471:307/ Progress: Total=50% Step=100%
Binding ...
12-09 09:57:16.918 I /TaskSequence:1471:307/ Task Sequence 'Mac Setup' failed
12-09 09:57:16.918 D /TsMgmtAgent:1471:307/ Task Sequence
P0120491-P0100739-6F6BCC28 failed: Script join_domain.sh failed (exit code:
65, status: 0)
```

Cause

Mac's name has 15 characters or more.

Resolution

Set Computer name less than 15 characters.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.