

## [2056] - The remote session was disconnected because there are no Terminal Server License Servers available to provide a license

• Parallels Remote Application Server

## **Symptoms**

Error "[2056] - The remote session was disconnected because there are no Terminal Server License Servers available to provide a license" is thrown on an attempt to launch published resource in Parallels Client.

Only particular PCs are affected irrelevant to user credentials being used.

## Cause

Users do not have sufficient permissions on required registry keys.

## Resolution

Grant users with **Full Control** permissions on these registry keys and restart the PC:

HKLM\SOFTWARE\Microsoft\MSLicensing
HKLM\SOFTWARE\Wow6432Node\Microsoft\MSLicensing (in case of x64-bit OS)

