

AltGr is not mapped to remote session on Macs

• Parallels Remote Application Server

Symptoms

AltGr key is not mapped to the Remote Desktop session, it behaves like a usual **Alt** key.

Cause

It's a known issue in Parallels RAS. The Engineering team is aware of it and is working on the fix.

Resolution

As a workaround, please press Ctrl + ? simultaneously instead of AltGr.

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