

Apply OS X Image step fails with error "Inner volume has snapshots" in the log

• Parallels Device Management

Symptoms

The Apply OS X Image step fails. The <u>pmm_tswizard.log</u> file has the following entries:

```
mount_inner_volume:916: Inner volume has snapshots
APFS inverter failed to invert the volume - Invalid argument
XSTA fail
10-02 12:38:30.575 D /TsProcessors:457:307/ stderr:
10-02 12:38:30.639 D /TsExecutor:457:307/ Step 'Apply OS X Image' failed
(Cannot restore image)
```

Cause

The macOS installation from which the image was captured had local Time Machine snapshots. See the <u>following Apple article</u> for more information.

Resolution

Find out how many local snapshots exist:

```
sudo tmutil listlocalsnapshots /
```

The command above lists all available local snapshots, i.e.:

```
com.apple.TimeMachine.2019-10-16-155637 com.apple.TimeMachine.2019-10-16-155744
```

Delete each local snapshot based on the <snapshot_date>

```
sudo tmutil deletelocalsnapshots 2019-10-16-155637 sudo tmutil deletelocalsnapshots 2019-10-16-155744
```

Capture an image from the system.

© 2024 Parallels International GmbH. All rights reserved. Parallels, the Parallels logo and Parallels Desktop are registered trademarks of Parallels International GmbH. All other product and company names and logos are the trademarks or registered trademarks of their respective owners.