

How to redirect Logitech USB Web Camera

• Parallels Remote Application Server

This article lists the pre-requisites for successful Logitech USB Web Camera redirection. Parallels RAS relies on RDP protocol, at this point all required settings must be configured in Microsoft GPOs on both client and server. The redirection was tested but not limited to the following devices:

- Logitech HD Webcam C270
- Logitech Webcam 300
- Logitech HD WebCam Pro C615
- Logitech HD Webcam C615
- Logitech HD Pro Webcam C920

Client Configuration

NOTE: By default, Parallels Client connection has devices redirection disabled. It should be enabled either manually or by using RAS policy:



Redirection" to "Enabled"
Server Configuration
The following GPOs needs to be applied on RD Session Host:
 Computer Configuration > Administrative Templates > Windows Components > Remote Desktop Services> Remote Desktop Session Host > Remote Session Environment > RemoteFX for Windows Server 2008 R2 -set "Configure RemoteFX" to Enabled
NOTE: On Windows Server 2016 and above Logitech webcam won't redirect until you apply this GPO:

 Computer Configuration > Administrative Templates > Windows Components > Remote Desktop Services > Remote Desktop Session Host - set "Do not allow supported Plug and Play device redirection" to Disabled
Final Checks
Since Parallels RAS relies on RDP protocol, please first make sure that web camera redirection works over the native mstsc.exe client.

