



Agent not found - ErrorCode [0x03]

- Parallels Remote Application Server

Symptoms

Target verification of published application fails with error "**Agent not found - ErrorCode [0x03]**":

RDSH Agent state in RAS Console is "**Verified**":

When you try to check agent status from context menu, status "**Agent did not reply, please install Agent.**" is reported:

Cause

RAS Console fails to connect to the RDS host on TCP/UDP port 30004.

Resolution

Configure firewall to allow inbound TCP/UDP connections on port 30004.

Other firewall requirements can be found in [this KB article](#).

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