

Unable to open Windows applications on the correct external display

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition

Symptoms

I have a few external displays connected to the Mac, when I enter Coherence mode and use Windows on the external display(s), all dialog boxes and messages from Windows applications appear on the Mac main screen instead of the external one.

I even set one of the external displays to be primary in macOS but it did not help.

Cause

<u>Coherence mode</u> mechanism chooses the display on which Windows virtual machine's window was physically placed on before entering Coherence, thus it is identified as the primary display.

Resolution

- 1. Exit Coherence mode.
- 2. Drag the machine's window to the display where you want to use Windows applications.
- 3. Enter Coherence mode.

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