

## **Runtime Error: Server Error '/' Application.**

• Parallels Device Management

## Introduction

In order to troubleshoot some issues with images downloading, it's possible to download netboot or system images from a NetBoot server manually. By default all images are stored in C:\pmmimages.

*NOTE*: This setting can be changed in the **NetBoot Server Configuration Utility**.

When the NetBoot server is configured properly you can download any image by using the link http://netbootserverIP/pmmimgages

## Server Error '/' Application.

But occasionally you can see the following error in your web browser instead of the list with images:

Cause and Resolution
This error message appears when the <b>Web.Config</b> file is missed in C:\pmmimages folder. To restore the
Web.Config file you need to run the NetBoot Server Configuration Utility and reconfigure it again.
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