



Logon using Windows Authentication failed 01/00000003

- Parallels Remote Application Server

Symptoms

Specific users can't authenticate at RAS Gateway with error code 01/00000003

Other users do not have this error and are able to get published items listed in the Client.

Cause

1. The following Group Policy Is configured:

Computer Configuration\Windows Settings\Local Policies\User Rights Assignment
Deny access to this computer from the network

Resolution

NOTE: *The policy configured on the domain level, should be disabled at **Group Policy Management** or adjusted using **Group Policy Management Editor**.*

If local policy is configured, please follow the steps:

Launch *gpedit.msc* > navigate to the Group Policy in question > adjust it accordingly > run *gpupdate*

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