

Windows 7 virtual machine encrypted with McAfee Drive Encryption displays fatal error 0xEE020006 upon start

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Pro Edition

Symptoms

Windows 7 virtual machine encrypted with the McAfee Drive Encryption software starts with a following error:

Resolution

1. Shut down the virtual machine by clicking the top Mac menu **Actions** tab > **Shut Down**. If the button is grayed out or doesn't react, click **Actions** > **Stop**. In case nothing helps to shut down Windows, try terminating the virtual machine process but don't just close the virtual machine window - this way Windows will switch to sleep mode and you won't be able to change the virtual machine configuration.

If Mac doesn't react to anything within 10-15 minutes, hard reset it.

2. Open virtual machine's configuration > **Hardware** tab > **Hard Disk** > expand "**Advanced Settings**" and change the location from SATA to IDE (use the same port, e.g. if you have SATA 0:1 change it to IDE 0:1).
