

## How to set up credentials for Parallels Client on IGEL device

• Parallels Remote Application Server

## **Symptoms**

You are prompted for login and password each time you launch Parallels Client Session on IGEL device:

## Cause

User Name and password are not configured in IGEL Setup.

## Resolution

- 1. Launch IGEL Setup on the device:
- 2. Proceed to Configuration Sessions Parallels Client Parallels Client Session Connection and specify login and password:

