

Unable to activate license key. (Code: 400) invalid parameters.

• Parallels Remote Application Server

Symptoms

Unable to activate license key. error: An internal error has occurred. Please try again. (Code: 400) invalid parameters.

Cause

In FarmGUID row cell gen_Value and gen_Type are missing from Settings.db

Resolution

Add value to gen_Value and gen_Type in setting.db file.

For example: 7F60C72F-701B-4F0F-BF82-4762D7E62C12

gen_Type always must be 6.

