

Autodesk 3ds Max 2019 fails to start 'Could not initialize the graphic device' error message

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Symptoms

'Could not initialize the graphic device' error message appears while launching Autodesk 3ds Max 2019 in a Windows virtual machine.

Cause

d3dcompiler_43.dll file is missing as it is a part of DirectX(R) End-User Runtime package which is not included in Windows installation.

Resolution

Install DirectX(R) End-User Runtime manually in the Windows virtual machine. To download DirectX(R) End-User Runtime package visit the $\underline{Download}$ Center \underline{page}

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