

## **Universal Scanning TWAIN Driver**

• Parallels Remote Application Server

## **Symptoms**

Redirected TWAIN driver is not displayed in **Scanners&Faxes**; **Scanners and Cameras** during the remote session.

## Cause

TWAIN Drivers aren't supported by Microsoft Windows scanning applications.

## Resolution

Following windows scanning applications are supported Microsoft WIA Driver only.

C:\Windows\System32\wiaacmgr.exe C:\Program Files\Windows Photo Viewer\ImagingDevices.exe C:\Windows\System32\WFS.exe

For TWAIN Driver use 3rd party scanning applications.

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