

## **Quicken / Quickbooks resolution issues on Apple Retina display**

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

## **Symptoms**

When I run Quicken / Quickbooks the application doesn't look right, everything is blurry, buttons are not displayed properly, the resolution is pixelated and program's interface is too small.

## Cause

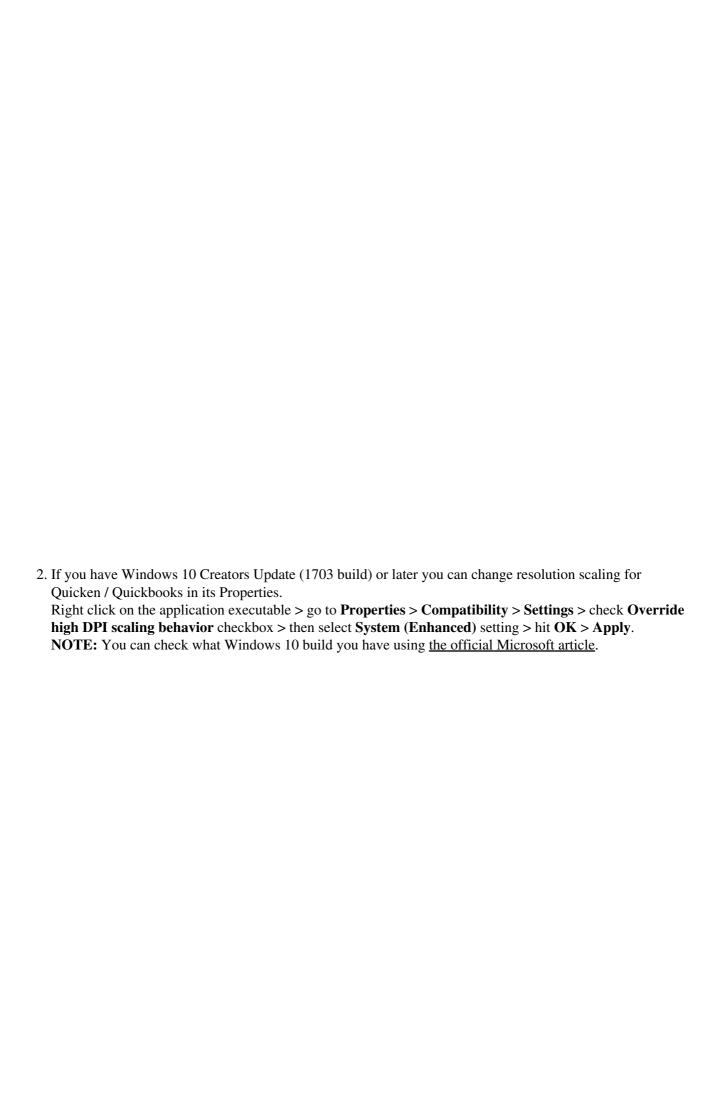
Quicken, Quickbooks and many other Windows-based programs are not adapted for Retina display resolution, therefore Windows resolution becomes very high thus in-program fonts get too small, user interface buttons or images are not rendered properly.

## Resolution

You can optimize resolution settings either in Windows virtual machine's configuration or in Quicken / Quickbooks.

1. In the <u>virtual machine's configuration</u> go to **Hardware > Graphics >** change the resolution type to **Scaled** mode.

**NOTE:** There was a major Scaled mode improvement in <u>Parallels Desktop 13</u> in comparison to the previous versions.



3.
For more information about Retina resolution issues in Windows-based programs refer to KB119926.
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