



Unable to copy and paste in Parallels Desktop

- Parallels Desktop for Mac Standard Edition
- Parallels Desktop
- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition

Symptoms

I cannot copy and paste within Windows or from Windows to Mac and vice versa.

Copying/pasting is working when Parallels Tools are uninstalled or disabled in Windows services.

Cause

3rd party antivirus or clipboard manager on Mac or Windows side is blocking the access to Parallels Desktop Shared Clipboard feature.

Resolution

Uninstall or disable 3rd party antivirus or clipboard manager.

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