Unable to create MDM Link: Unknown rpc error: code=3, category='MDM IPC Error'

- Parallels Device Management

Symptoms

Below error is observed during MDM Link configuration:

Cause

MDM Link certificate was not imported from Proxy server to MDM server.

Following line in pmm_dep_service.log:

```
11-28 12:31:43.756 W /MdmCore:10324:2bc8/ Peer certificate is not trusted. Certificate Parallels DE
```

Resolution

On the PMM Proxy server open local certificates, locate **Parallels MDM Link certificate > Properties > Thumbprint**:

Make sure that the same certificate, with the same **Thumbprint** is available on the **MDM server**.

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