

How to enable the trace logging on VDI Agent appliance

• Parallels Remote Application Server

Information

Sometimes, it may be required to enable trace logs on the VDI Agent appliance. It can be achieved following the instruction below:

- 1. On the appliance, switch the Console (Alt+F1) and authenticate using your credentials.
- 2. To edit the log level:

vim /etc/opt/Parallels/VDSAgent.xml

In the values ConsoleLogLevel and LogLevel set value 5.

3. Reboot the appliance in order to apply the change.

To review the log execute:

less /var/opt/Parallels/log/VDSAgent.log

To watch the log "online", execute:

tail -f /var/opt/Parallels/log/VDSAgent.log

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