

Installing RAS Guest Agent

• Parallels Remote Application Server

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To install RAS Guest Agent following procedure should be done:

- 1. Configure Firewall and open the following Inbound ports:
 - ◆ TCP 135, 445 for remote RAS Guest Agent Push (if agent is installed manually, then these ports are not required).
 - ♦ TCP 3389, UDP 3389 for RDP access
 - ◆ TCP 30004, UDP 30004 for communication with RAS Guest Agent
- 2. Enable RDP for the required users:
- 3. Install Remote Application Server Guest agent using one of the following ways:
 - ◆ Copy RAS installer to the template VM, launch it, select **Custom** Installation Type and specify **RAS Guest Agent** only:
 - ♦ In RAS Console navigate to Farm > VDI Hosts, click on Virtual Guest Settings

in the opened Virtual Guests List dialog select template > click on Tasks > Properties:

in the opened Guest Advanced Settings dialog specify template Computer Name or IP address

in the Virtual Guests List dialog select template > click on Tasks > Check Agent:

in the **Guest Agent Information** dialog click on **Install** button:

type administrator credentials when prompted:

make sure that **Agent Status** is **Verified**:

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