

## Ctrl+Tab keyboard shortcut does not work in Windows VM after Parallels Desktop 12.1.0 update

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop for Mac Standard Edition 12
- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

## **Symptoms**

I have updated Parallels Desktop 12 for Mac to version 12.1.0 (or later) and since then I cannot switch between browser tabs in Windows virtual machine (VM) using Ctrl+Tab keyboard shortcut.

## Cause

The 12.1.0 update has enabled the tabs feature of macOS Sierra for Parallels Desktop for Mac (<u>more about tabs in macOS Sierra overview on Apple website</u>). This macOS Sierra feature uses Ctrl+Tab hotkey as a system shortcut for switching between application tabs on host OS.

If you want to use the same keyboard shortcut in your virtual machines, you need to change corresponding option in the Parallels Desktop for Mac preferences.

## Resolution

- 1. Click on the **Parallels** menu on Mac menu bar > **Preferences...**
- 2. Switch to Shortcuts tab > Application Shortcuts.
- 3. Scroll down and disable **Show Next Tab** keyboard shortcut.
- 4. Now Ctrl+Tab keyboard shortcut will work in the virtual machine.

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