



Application Deployment Fails to Install (LOCATION_FAILED)

- Parallels Device Management

Symptoms

Unable to deploy applications via Software Distribution:

```
10-07 10:16:34.417 D /AppManagerAgent:5237:c0f/ Software installer reported '7' status (LOCATION_FAILED)
```

Cause

Applications are distributed to a **Distribution Point** configured in **HTTPS** mode, *pma_agent.log*:

```
10-07 10:16:34.417 D /ContentManager:5237:c0f/ Got content location info for content id 'Content_123456789'
10-07 10:16:34.417 D /ContentManager:5237:c0f/ No SSL data for url 'https://mihqnm85.us.dominos.com/content/Content_123456789'
```

Parallels Mac Management Proxy is configured in **HTTP** mode:

```
08-10 13:37:08.601 I /CmProxyCfgUtils:2820:9dc/ Loaded CM Proxy certificate configuration, PKI mode: 0
```

Resolution

Distribute applications to a **Distribution Point** configured in **HTTP** mode or reconfigure **Parallels Mac Management Proxy** in **HTTPS** mode.
