

Single Sign-On not working after Parallels Client update

- Parallels Remote Application Server

Symptoms

- SSO stops working after Parallels Client was updated.
- **RAS SSO Service** is not present in services.msc.

Cause

SSO needs to be re-enabled after Parallels Client update.

Resolution

1. In Parallels Client go to **Tools > Options**.
2. In Single Sign-On section click on **Enable**.
3. Reboot the PC.