

Unable to activate Windows 10 BootCamp virtual machine

- Parallels Desktop for Mac Pro Edition
- Parallels Desktop for Mac App Store Edition
- Parallels Desktop for Mac Business Edition
- Parallels Desktop
- Parallels Desktop for Mac Standard Edition

Symptoms

- 1) My virtual machine loses activation after upgrading to **Windows 10 BootCamp based virtual machine** from previous OS, however **Windows** is activated under **native BootCamp**.
- 2) **Can't validate: error 0xc004e016** appears when activating **upgraded Windows 10 BootCamp based virtual machine**.

Cause

Hardware is slightly different between native Mac hardware and virtual machine hardware.

Resolution

- 1) Go to <https://www.microsoft.com>
- 2) Log in under your **Microsoft** account that was used to confirm **Windows 10** upgrade.
- 3) Locate your license key on your account.
- 4) Reset the activation on your computer.
- 5) Use **Windows 10** license key to activate your **Windows 10 BootCamp virtual machine**.

At the end of this process both native BootCamp and the virtual machine should be activated.

Note: in case of any issues with license key reset, contact Microsoft support for assistance.
